



Upgrade plan for older equipment

Get the new software features

- ❑ Email messages for monitoring and payments can be sent via the GIS servers, so configuration is simple.
- ❑ Vouchers with access codes can be printed in a 4x4 format using any letter printer. Print up to 10,000 vouchers at one time. Perfect for Internet-por-ficha-applications.
- ❑ VLAN for dual wireless SSID provides guests and staff with separate access over one wireless network saving hotel installation cost.
- ❑ Mobile broadband providers can build a cellular WiFi network with roaming for a town or city.
- ❑ Backhaul to the Internet through satellite providers with latency adjustment.
- ❑ Performance improvements, faster user interface with greater throughput for each model.
- ❑ New diagnostic tools for our support staff that are activated through the customers cloud account.



Many GIS customers have older products; some are up to 12 years old. Unfortunately the older products cannot be upgraded to the latest firmware. Guest Internet is offering a product upgrade discount to all current GIS customers so that they can purchase products with the latest software.

The upgrade will be offered with a discount on the purchase of a new product when the customer proves ownership of an older product by providing a serial number. One upgrade per serial number is allowed. The upgrade must be a product of the same type, e.g. if the customer has a GIS-R2 then the upgrade must be for a GIS-R2. Products that are no longer manufactured, (e.g. GIS-R8), can be replaced by an adjacent model, GIS-R6 or GIS-R10. An older GIS-K1 wireless product can be upgraded to any current wireless product, K1/K3/K5/K7.

A customer who wants to take advantage of the upgrade must provide proof of ownership to qualify for an upgrade discount as follows;

- Open a support ticket via the GIS website, request an upgrade.
- Provide the model number, the product serial number and the current firmware version.
- Provide the customers contact via email, phone and the shipping address.

The serial numbers provided will be stored in a database for subsequent verification as requests are received.

The customer's information will be noted and passed to the appropriate distributor to provide the upgraded product.

- Syscom for Mexico, Central and South America.
- Flytec Computers for North America and the Caribbean.
- WISPzone for the rest of the world.

Call 1-800-213-0106 or write to: support@guest-internet.com